



Stakeholder Engagement Policy

DCM Shriram Ltd recognizes that effective engagement with stakeholders is fundamental to long-term value creation, responsible business conduct, and sustainable growth. This Policy articulates our approach in identifying, growing with, and responding to the interests and expectations of various stakeholders in a structured, transparent, and accountable manner.

Stakeholders are individuals or groups who are directly or indirectly affected by our operations, as well as those who have interest in, or the ability to influence, the outcomes of our activities. Stakeholders include, but are not limited to, employees, workers in the value chain, shareholders and investors, customers, suppliers and business partners, communities, government and regulatory authorities, industry associations, civil society organizations, non-governmental organizations, media, and other opinion leaders.

This Policy applies to all the businesses, operations, and functions. It covers engagement with both internal and external stakeholders across all locations where the Company operates. DCM Shriram Ltd is committed to:

- Respecting the interests of all stakeholders and being responsive to their concerns and expectations
- Maintaining open, transparent, and constructive dialogue with stakeholders
- Integrating stakeholder inputs into decision-making, strategy formulation, risk management, and policy development
- Aligning stakeholder engagement practices with applicable regulatory requirements, including SEBI's Business Responsibility and Sustainability Reporting (BRSR) framework

The Company follows a structured approach to stakeholder identification and classification based on the degree of influence, dependency, and impact. Stakeholder groups typically include employees, workers in the value chain, shareholders and investors, customers, suppliers and business partners, communities, government and regulatory authorities, industry associations, and civil society organizations.

The Company adopts multiple engagement mechanisms tailored to the nature of each stakeholder group, which include:

- A dedicated Board level committee to address matters relating to shareholders, dedicated email id for addressing concerns of shareholders, investor interactions and disclosures
- Employee communication forums, surveys, and town halls

- Customer feedback mechanisms and grievance redressal systems
- Supplier assessments, audits, and collaboration platforms
- Community consultations and CSR programme interactions
- Regulatory meetings and inspections

Engagement methods are periodically reviewed and refined by various Businesses and functional Heads to remain relevant and effective.

Stakeholder engagement is a core element of the Company's materiality assessment process. Periodic consultations are undertaken to identify, prioritize, and review ESG aspects. The Company maintains appropriate mechanisms to receive, assess, and address grievances from stakeholders in a timely and fair manner. Grievances are monitored and escalated as required in accordance with internal procedures.

DCM Shriram Ltd discloses its stakeholder engagement approach, material issues, and key outcomes through statutory filings, sustainability reports, and other public disclosures, as applicable.

This Policy shall be reviewed periodically to ensure continued relevance, effectiveness, and alignment with regulatory requirements and best practices.

20th March 2026



K K Sharma

(Whole Time Director)